



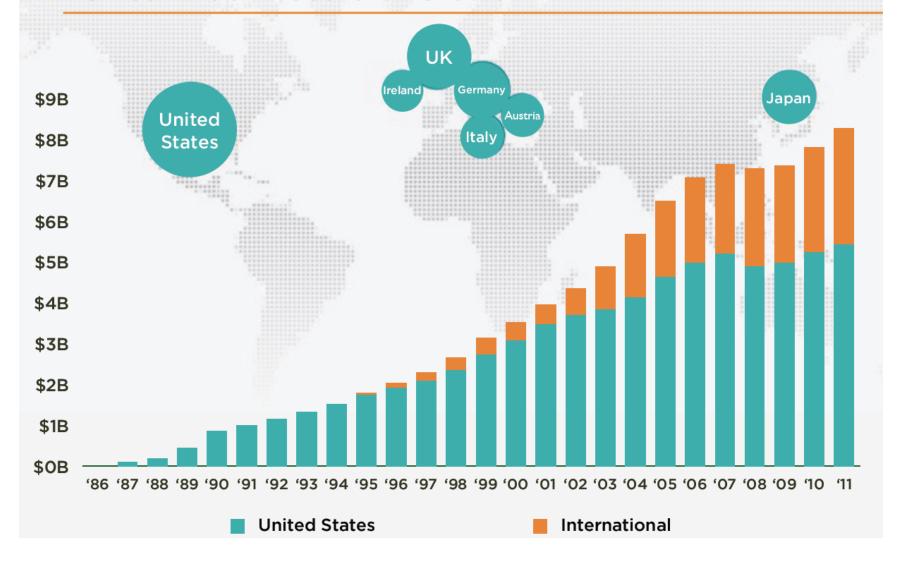




#### Who We Are

- A Global Multimedia Shopping Community
- \$8.5B Worldwide
- US, UK, Germany, Japan, Italy, China (JV)
- 250M Homes Reached (including China JV)
- \$2.9B Global Web Business
- US: E-commerce is 40% of revenues; mobile is 20% of E-commerce (2012)
- Ranked #2 (among multi-category retailers)
  in mobile commerce, second to Amazon,
  by Internet Retailer
- 11.5M Active Customers Worldwide

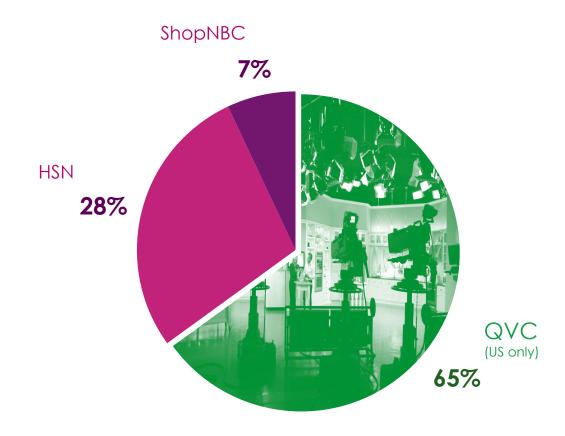
#### 25-Year Track Record of Growth



#### Share of US Televised Retail Market

#### Industry Leader





Among the top three US TV Shopping Networks. Net Revenues YTD Q3'12

#### NRF Customer Choice

#### **A Growing** Reputation for Service



#### 2006

1) Amazon

2) Nordstrom

3) L.L.Bean

4) Overstock

5) Lane Bryant

6) Boscov's 7) Kohl's

8) REI.com

9) Lands' End

10) Macy's

11) JC Penney 12) Fashion Bug

13) Sears

14) Coldwater Creek

15) Dillards

16) Marshall Fields

17) Fry's

18) Wegmans

19) Belk

20) eBay

21) Best Buy

22) Target

23) Trader Joe's

24) Bath & Body Works

25) Walmart

26) QVC

#### 2007

1) L.L. Bean

2) Zappos

3) Amazon 4) Overstock

5) Blair Corp

6) Lands' End

7) Coldwater Creek

8) Nordstrom

9) Lane Bryant

10) Newegg

11) Kohl's

12) JC Penney

13) eBay

14) QVC

#### 2008

1) L.L. Bean

2) Overstock 3) Zappos

4) Amazon

5) Lands' End

6) Newegg 7) J.C. Penney

8) QVC

#### 2009

2) Overstock

5) QVC

1) L.L. Bean

3) Zappos

4) Amazon

#### 2010

1) Zappos 2) Amazon

3) LL Bean

4) Overstock

5) Lands' End

6) JC Penney 7) Kohl's

8) QVC

2011

1) Amazon

2) L.L.Bean 3) Zappos

4) Overstock

5) QVC











# What We Offer Consumers

#### A Diverse **Category Mix**





**Consumer Electronics**, Cooking, Dining, Food, Household, Health & Wellness, Home Décor, Gardening/Outdoor Living, **Motivation & Entertainment, Toys, Educational, Pets** 



Beauty & Health

Electronics & Home

Jewelry

Apparel & Accessories



Color **Skincare** Hair **Fragrance Devices** 



Gold Silver Gem Designer



**Apparel Footwear** Handbags & **Accessories** Sleepwear

#### **PROGRESSIVE BRANDS**



## Compelling Personalities

























# Engaging & Entertaining Programming































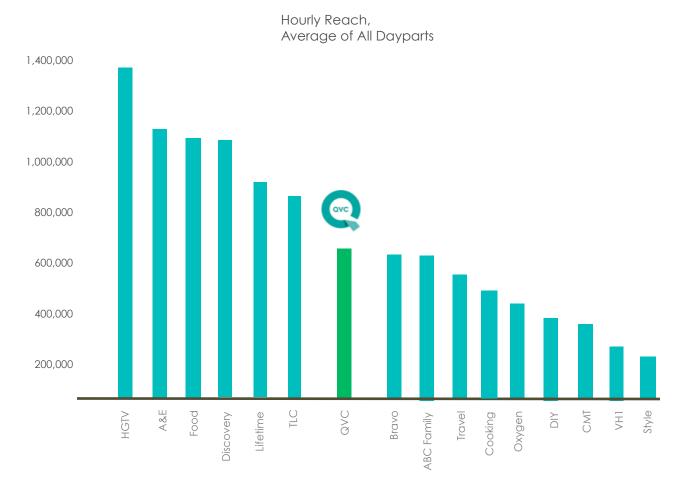
### A Multiscreen Shopping Experience



#### Viewership Comparable To Major Cable Networks

#### Viewership

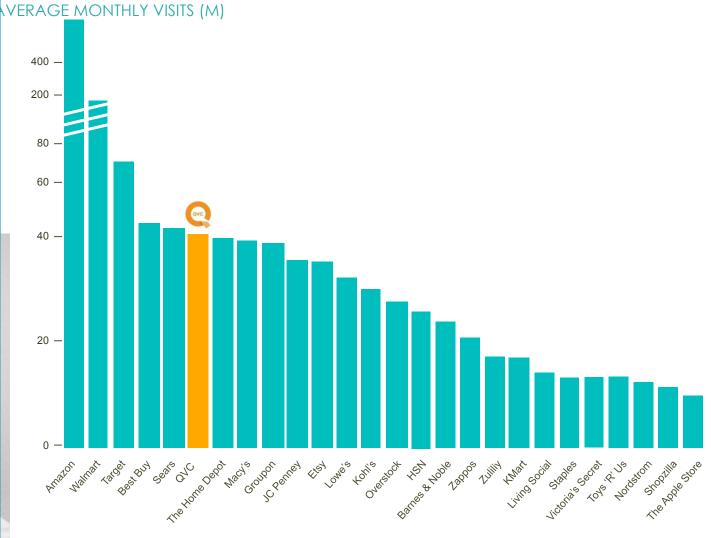




Source: Total unduplicated households reached in average hour; November 2012. US estimate projected from Kantar DirecTV universe.

# An Emerging eCommerce Destination





#### Audience Profile



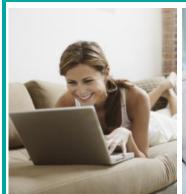
Women

Boomer

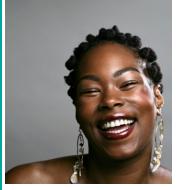
Affluent

Metro Suburbia

Retail Omnivore



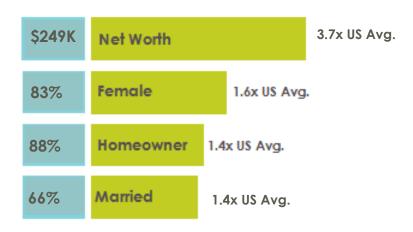






#### Demographics

#### High Net Worth Homeowner



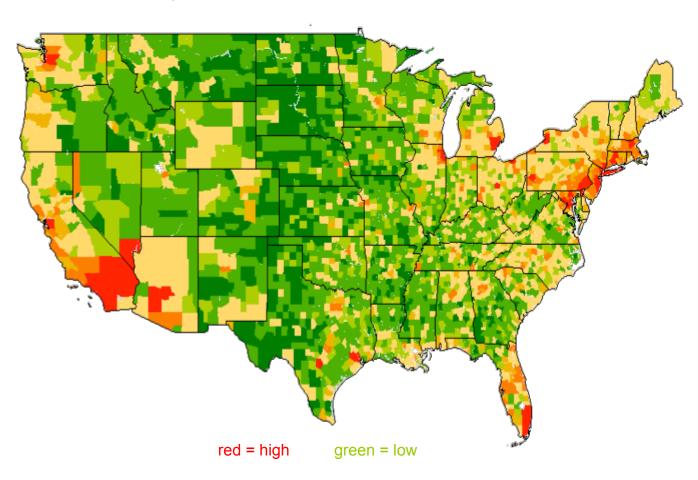
#### Diverse Age Range



48% 45 to 64

#### Metro Suburbia

#### QVC CUSTOMER POPULATION BY COUNTY



## Impact to Retail







- QVC Sprouts is "greenhouse" for product development and low-risk market research, for vendors and QVC
- Taps into emerging social trends (social gravity, social ripple, lists, etc)
- An low risk entry path for vendors not capable of meeting QVC's on-air productivity requirements (yet) and a path for long term success
- True to what we've done for 25 years
- An ongoing effort
- More info at <u>www.qvcsprouts.com</u>

QVC Sprouts become the big items and brands of the future



# Submit Your Product to QVC Sprouts

The QVC Sprouts program gives inventors with retail-ready product the opportunity to be selected and placed on the QVC website along with other contestant products for a period of two weeks. Winning products are sold on the QVC website.

Submit Today!





#### **Submission Criteria**

The product you submit should...

- Solve a real problem
- Be highly demonstrable
- Appeal to the masses
- Ideally have a finished sample
- Have images or video

SUBMIT YOUR PRODUCT

#### **Vote for Products**

Your Vote Counts!

New product voting happens every two weeks. Pick your favorite while you can!

VOTE FOR PRODUCTS

## QVC SPROUTS New Products Picked By You

#### **PROCESS**



#### "Seed"

#### **Source Products:**

Merchant Filter Products from Trade Shows, Vendor Relations, Vendors, Vendor Reps, Customer Finds, etc.

#### "QVC SPROUT"

Winners Announced

Winners Identified & available for purchase on QVC.com

## "Fruit Bearing"

On Air Debut

"X # sold through our QVC Sprouts program, now making on-air debut"

#### "Seedling"

**Cast Your Vote** 

Select # of items are voted on each week by QVC customer

#### "Pole"

Hall of Fame/ Reorders

Successful items "graduate" to Hall of Fame for continued online purchases

Source Select Sell Reorder Debut on-air

#### Your vote counts!

Give budding entrepreneurs a chance to grow their dreams.

Pick your favorites while you can-new product voting happens every two weeks!





VIDEO



Holdaplate The Cocktail Plate Evolution Introductions Made Easy—hold your drink & plate while you shake

When you're at a party with a glass and cocktail plate in hand, rest easy knowing you have enough hands to meet and greet with the Holdaplate.

This innovative party solution helps keep your glass and plate secure in just one hand. Latching your index finger in the subtle contour of the plate allows you to simultaneously hold your plate and drink. Feel free to shake hands with new friends or put a few more hors d'oeuvres on your plate without setting anything down.

About the Vendor

vote:



Yes, sounds interesting!



No thanks.

Add Feedback:

	4	
ř	-	
	Ψ.	



Bed Butler Bedside Storage Solution Holds Laptops up to 16" No More Nightmares-safely store laptops & other devices by your bed

If you love relaxing in bed with your computer or tablet, then you know the risks of leaving your expensive electronics beside the bed. With the Bed Butler, you can rest easy knowing your tech will be secure, not accidentally ruined.

Store notebooks up to 16" and any of your tablets in the plastic Bed Butler. But don't stop there-tuck away remotes, cell phones, or even a magazine in this storage solution. It fits most beds, including bunk

#### Narrow By:

#### Category

- Beauty
- Electronics
- Fashion
- For the Home
- Kitchen & Food
- ▶ Jewelry
- ▶ Shoes & Handbags

#### Top Finds

- Customer Top Rated
- □ New Arrivals
- Special Prices
- Most Wished For
- ► Choose More Top Finds







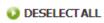
- Buddy Walker
- □ Trust Your Journey
- StairMaid
- PupSaver
- Hang it Perfect
- ☐ Cordini
- WhatchyaGot
- Re-Grip
- □ Koezv
- Clean BBQ
- Choose More Brands





Compare Selected Items:





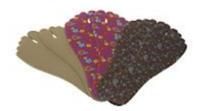
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Items Per Page:

# RESULTS QVC SPROUTS

- Strong response from customers
- 10-15K votes per week
- Very positive feedback from inventors
- Over 125 "seeds"
- 60+ Winners including runners-ups
- 50+ active items
- Strong product reviews
- Items debuting on-air
- PR/ Industry outreach
- Successful Chicago Housewares event
- More to come!



## LOOKMATIC

Go bright with hot hues from your favorite brands

Search:

**○** G0

**Fashion** 

Shoes & Handbags

Jewelry

Beauty

Kitchen & Food

Home & Garden

Electronics

egister (Sign In) | Order Status | My Account | Customer Service | Wish List | Cart 🛒

Clearance

More

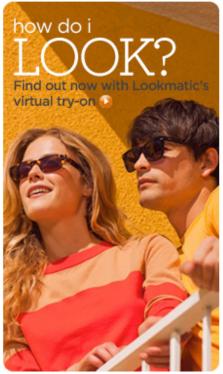
QVC: Lookmatic Eyewear

#### Lookmatic Eyewear

#### QVC Quick Links:

- ▶ Current Item On Air
- ▶ Items Recently On Air
- ► Today's Special Value®
- ▶ New Arrivals
- ▶ Watch QVC TV Live
- ▶ TV Program Guide
- ▶ QVC Sprouts





By clicking these links you will be leaving QVC.com and be subject to the terms and conditions and privacy policy of Lookmatic.



