





#### **Business Model Evolution**

March 21, 2007

**Scott Olivet, Chief Executive Officer** 



# **Agenda**

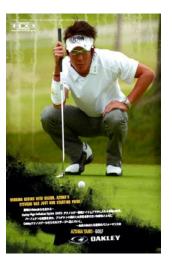
- **§ Company Overview**
- § The Changing World
- **§ Oakley Evolution**













#### **Company Overview**

- § Founded in 1975
- § 2006 revenue: \$762 million
- **§ Segment sales** 
  - Optics 73% | AFA 21% | Other 6%
  - Wholesale 77% | U.S. Retail 23%
  - U.S. 56% | International 44%

#### § Distribution

- 110+ countries through 20,000+ accounts
- 225+ company-owned retail locations
- § 3,400+ worldwide employees





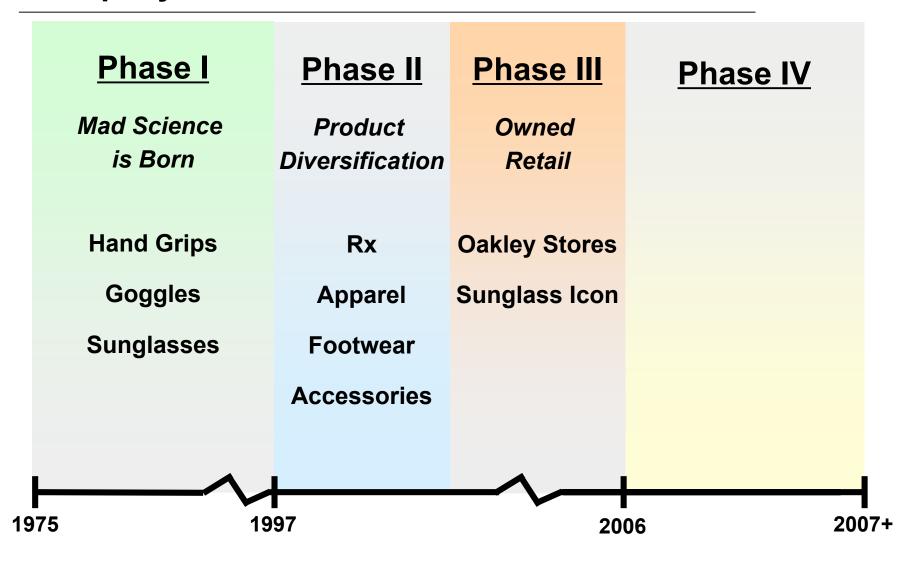








#### **Company Growth Phases**







#### **The Changing World**

- 1. Companies usually try to move beyond their core too quickly
- 2. True brand authenticity is hard to come by... and getting harder to create
- 3. Consumer's relationship to brands has changed forever
- 4. The consumer defines you (the brand and the company) by the last touch point



# **Oakley Evolution**

#### **The Changing World**

1. Growing too fast beyond the core

#### **Oakley's Evolution**

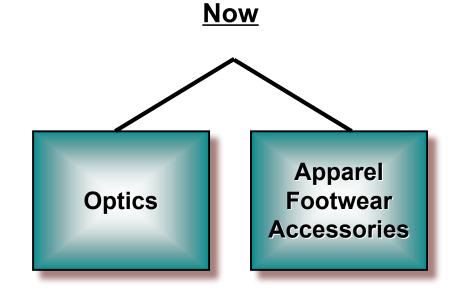
- § Optics, optics, optics
- § Fully utilize our strengths



#### **Focus on the Core**

# Sunglasses Goggles New Businesses

- Rx
- Apparel
- Footwear
- Accessories
- Watches
- Electronics



- Sunglasses
- Goggles
- Rx
- Electronically enabled eyewear

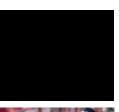


# **Optics Growth Opportunities**

















**Style Influence** 

Gender

























Channel

**Product Use** 

**Multiple Brands** 



# **Utilize Our Strengths**



**OAKLEY HIGH DEFINITION OPTICS** 



575+ patents



Research & Design



Manufacturing



Radar™



Oakley Hydrophobic Lens









**Limited Editions** 



#### **Oakley Evolution**

#### The Changing World

- 1. Growing too fast beyond the core
- 2. Brand authenticity harder to create

#### Oakley's Evolution

- § Optics, optics, optics
- § Fully utilize our strengths
- § Everything connected to heritage and authenticity
- § Be unapologetic for who we are
- § Multi-brand



#### **Brand Authenticity and Integrity**









VICTORIA'S SECRET

















# **Oakley: Authentic Across Sports Categories**



Golf



Skate



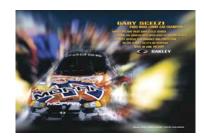
**Motocross** 



Surf



Snow



**Motorsports** 



MTB



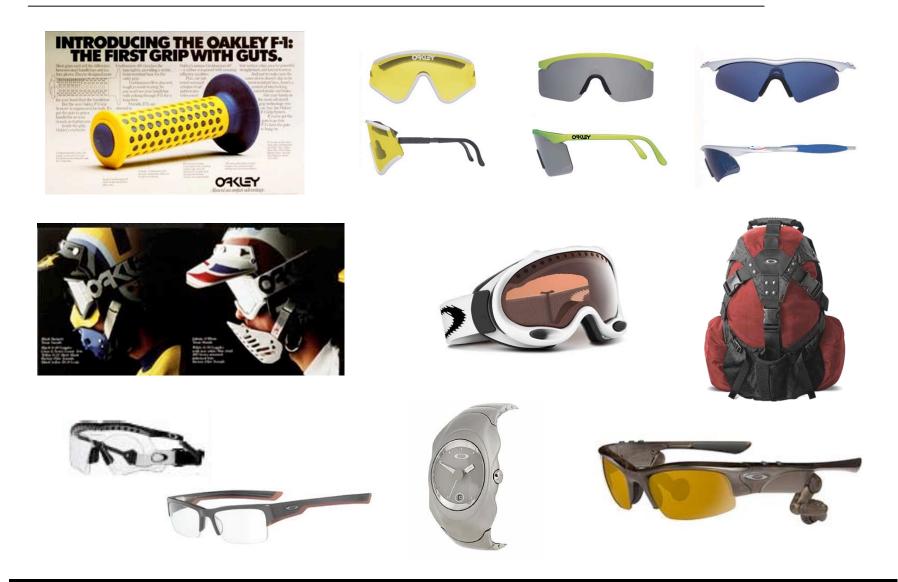
Football



Multi-sport



# **Oakley: Iconic Product**





# Oakley: Be Who We Are



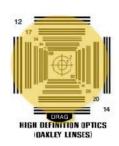


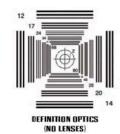










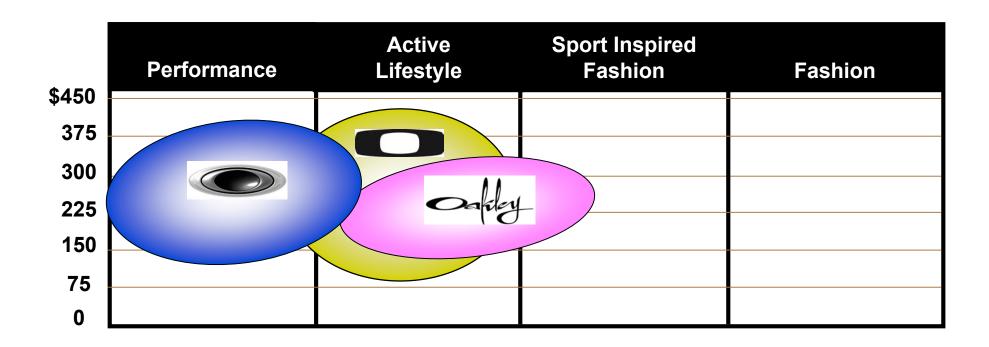






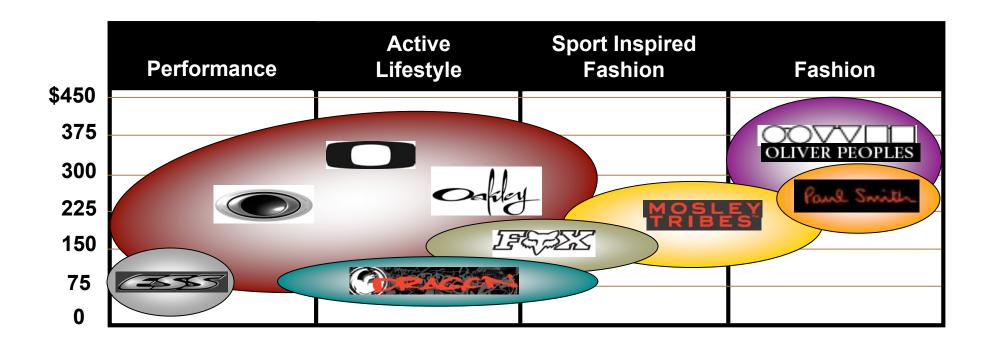


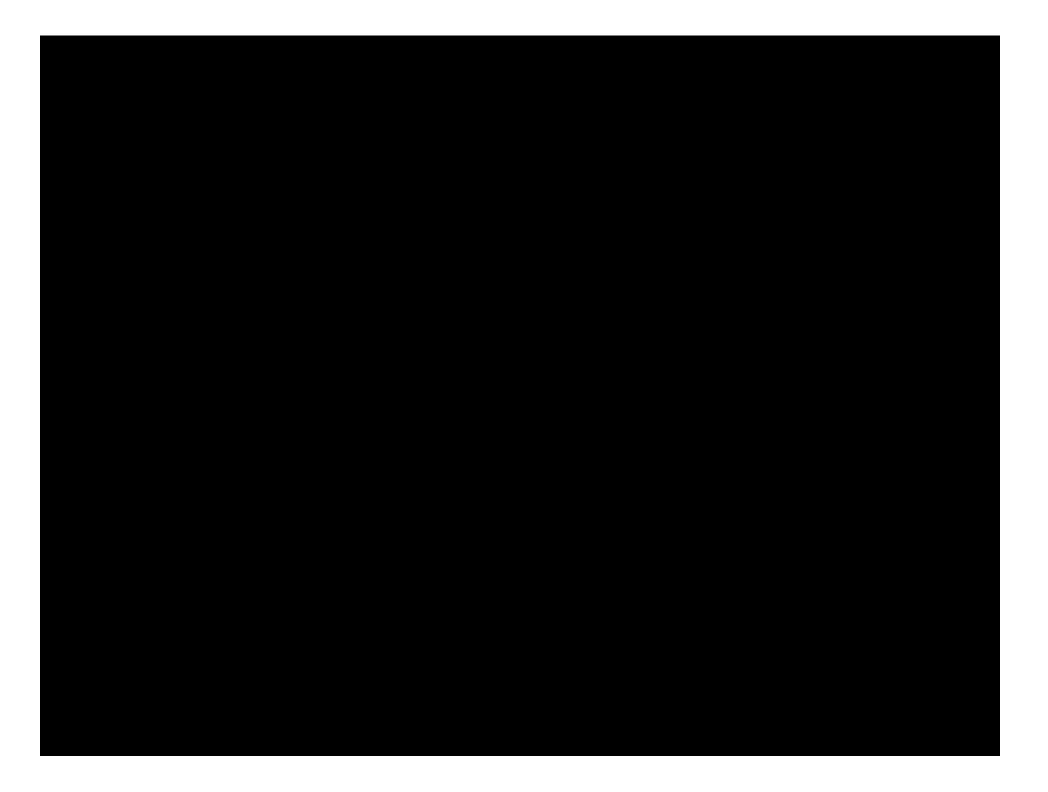
# **Market Positioning**





#### **Market Positioning**







#### **Oakley Evolution**

#### The Changing World

- 1. Growing too fast beyond the core
- 2. Brand authenticity harder to create
- 3. Consumer relationship to brands continues to change

#### Oakley's Evolution

- § Optics, optics, optics
- § Fully utilize our strengths
- § Everything connected to heritage and authenticity
- § Be unapologetic for who we are
- § Multi-brand
- § Bring back emotional connection
- § Allow fast but go deep
- § Connect consumers to the culture, not just the product



# **Sport Performance**





# **Oakley Women's Collection**





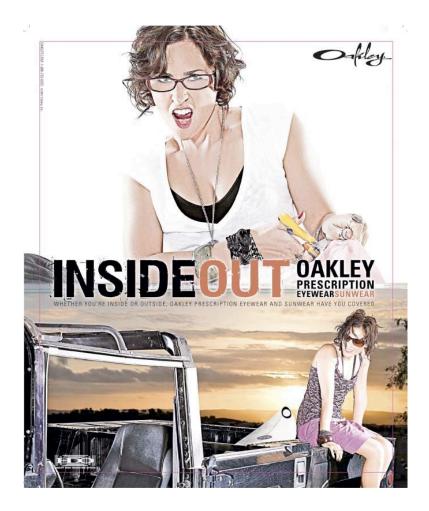


the transfer of the transfer o

Orley



# **Multiple Campaigns – One Brand**









# **The Oakley Brand – Integrate**





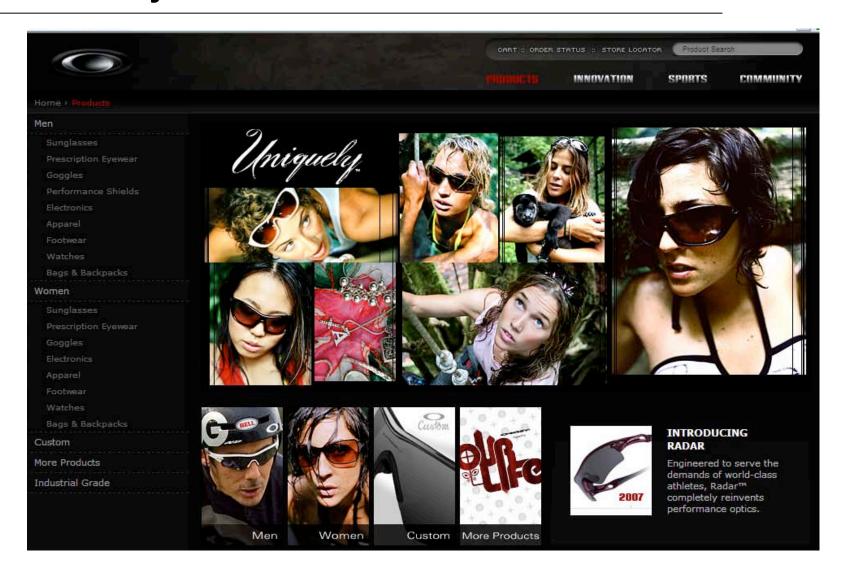








#### **The Oakley Brand – Communicate**





# **The Oakley Brand – Educate**











# **The Oakley Brand – Participate**























#### **Oakley Evolution**

#### The Changing World

- 1. Growing too fast beyond the core
- 2. Brand authenticity harder to create
- 3. Consumer relationship to brands continues to change
- 4. You are defined by the last touch point

#### Oakley's Evolution

- § Optics, optics, optics
- § Fully utilize our strengths
- § Everything connected to heritage and authenticity
- § Be unapologetic for who we are
- § Multi-brand
- § Bring back emotional connection
- § Allow fast but go deep
- § Connect consumers to the culture, not just the product
- § Improve service
- § Tell our product and brand story at retail



#### **Customer Service**

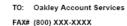












20	07 Oakley A	ccoun	Sen	rice G	walli	y Sur	vey						
1) Who is completing this survey? (2)	is the following	informatic	n correc	#7	Θ	Are you On	respon	ding to t	his our	way on b	ehalf of	arry off	
Name: <u>Custo</u>		stomer Number: 123456 All Sports			Y N								
	lain Street												
Position: Anytown		CA 92527			if yes, please list name/customer numbers:								
Accounting Other					*								
Please CIRCLE your satisfaction re	customer service in the following areas:												
FAX to Oakley - this form is ready:	io go, no cover sh	set nooded.											
RETURN PROCESS			Extrerely Dissalisfied 🔷				Extremely Satisfied						
Responsiveness (prompt return of calls)		- 1	2	3	4	5	6	7	0	9	10	AGA	
Warranty/return policies (compared to other vendors)		- 1	2	3	4	5	6	7	0	9	10	MA	
Return process (ease of processing warranties and returns)			2	3	4	5	6	7	0	9	10	AGA	
ACCOUNTING AND BILLING DEPA	310/3717	Stores	ely Otes	alistied	Į			=	Edit	mely Sc	sticfied		
Responsiveness (prompt return of calls)		- 1	2	3	4	5	6	7	0	9	10	MA	
Clarity of invoices and statements		- 1	2	3	4	5	6	7	0	9	10	ANA	
Communication of credit issues			2	3	4	5	6	7	0	9	10	AGA	
Overall attitude		- 1	2	3	4	5	6	7	0	9	10	AGA	
GENERAL CALL CENTER SERVICE		Stores	ely Diss	alisfied	Į			=	Sin	mely S	sticfied		
Hold times		- 1	2	3	4	5	6	7	0	9	10	AGA	
Ability to resolve issues quickly and accurately		- 1	2	3	4	5	6	7	0	9	10	MA	
Overall attitude		- 1	2	3	4	5	6	7	0	9	10	MA	
OUTSIDE OAKLEY SALES REP SERVICE		5000	ely Diss	alisfied				Extremely Satisfied					
Responsiveness (prompt return of calls)		- 1	2	3	4	5	6	7	0	9	10	AGA	
Product knowledge/assistance		- 1	2	3	4	5	6	7	0	9	10	AGA	
Overall attitude		- 1	2	3	4	5	6	7	0	9	10	MA	
SHIPPING AND HANDLING SERVIC	Ε	Extrem	ely Disc	alistied	Į			=	Sin	mely Si	sticfied		
Shipping and handling rates (compared to oth	er vendors)	- 1	2	3	4	5	6	7	0	9	10	AGA	
Notification of backorders and delays		- 1	2	3	4	5	6	7	0	9	10	AGA	
Coordination and consolidation of shipments		1	2	3	4	5	6	7	0	9	10	MA	
OAKLEY Rx LAB SERVICE		Extrem	ely Disc	alistied	Į				Sán	mely Sc	sticfied		
Quality of work		1	2	3	4	5	6	7	0	9	10	MA	
Turnargund time		1	2	3	4	5	6	7	0	9	10	MA	
OVERALL OAKLEY CUSTOMER SE	RVICE	Extrem	ely Disc	alistied	Į			=	Sin	mely Sc	sticfied		
					4	5	6	7		9	10	MA	
Overall quality of Dakley customer service		- 1	2	3							10	76.74	





# **Retail – Oakley Stores**











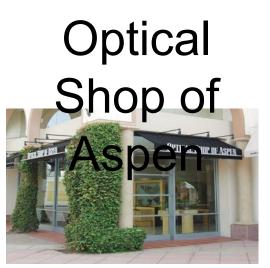
#### **Retail – Multiple Platforms**

# SUNGLASS





121 locations





20 locations







130 locations\*

\*Definitive agreement signed in January 2007



#### **Conclusion**

"For me to be part of you, you need to be part of me.
And don't find me, I'll find you."



"I want it custom, now, free."

**Brand** Product



"I want it when I want it, how I want it."



